

FAES Insurance Program Information

Coverage	Carrier Contact	Contact Information
Medical Insurance Administration Network of Providers	Luminare Health Aetna Signature Administrators	www.myluminarehealth.com Customer Service: 888-270-2044 Group Number: FA0000 To find a provider, visit: www.Aetna.com/ASA
Prescription Drugs (Rx)	Express Scripts (ESI)	www.express-scripts.com Member Services: 877-474-1125 Group Number: FAESRX1
Dental	MetLife	www.metlife.com Customer Service: 800-942-0854 Group Number: 5374386 Plan Name: Dental PDP Plus
Vision	MetLife	www.metlife.com Customer Service: 855-638-3931 Group Number: 5374386 Plan Name: Vision PPO

Your one-stop shop for insurance forms and information

FAES Insurance Contact Information:

Insurance Main Number: 301-496-8063

Email: FAESinsurance@mail.nih.gov

Hours of operation: M-F 9:00 AM – 4:00 PM

Or Scan the QR Code

FAES Insurance Website: <https://faes.org/content/health-insurance-services>

