



FOUNDATION FOR ADVANCED
EDUCATION IN THE SCIENCES

FAES Open Enrollment
November 2nd – 30th 2009

Open Enrollment is the opportunity for you to make changes to your current healthcare coverage and/or add dental coverage for the following year. If you are applying for healthcare coverage for the first time, you should attend an overview of the benefit plans.

FAES will continue to offer CareFirst BC/BS PPO medical plan and Cigna HMO/PPO dental plans. To renew your existing dental coverage for 2010, you can make your payment in the FAES Bookstore (Bg. 10 / B1 L101) between 8:30am and 4:00pm. You may also mail in your payment to the address below.

We would like to introduce the services of Kelly and Associates Insurance Group, Inc. (KELLY) to our members. Effective January 1st 2010, The KELLY Call Center will be available Monday thru Friday from 8:30 a.m. to 5:30 p.m. (EST) to provide additional customer service.

The KELLY Call Center will be able to address CareFirst BC/BS general benefit information, initiate ID Card Requests, address Prescription Issues, and/or General Claim(s) Resolution. If you have any questions about your individual benefits, you can call the KELLY Call Center directly (800-733-8166) or email your questions to info@kaig.com.

For additional information on these plans you may email us at faesinsurance@mail.nih.gov or visit our business office (Bg. 10 / B1 C18) or call (301) 496-8063. Office hours are Monday thru Friday (8:30 a.m. to 4:00pm).

Important phone numbers:

- Kelly Call Center: (800) 733-8166
- CareFirst BC/BS: (800) 321-3497
- First Help Healthcare Advice Line:
(800) 535-9700
- BlueCard Access Worldwide:
(800) 810-2583
- Rx Member Services: (800) 241-3371
- Walgreens Mail Service: (800) 745-6285
- Davis Vision Benefits: (800) 783-5602
- Cigna Dental: (888) 336-8258

2010 Premium Rates

CareFirst BC/BS Monthly Premiums

Individual	\$383
Family	\$765

Cigna Dental Annual Premiums

HMO Individual	\$230 (full premium due by 11-30-09)
HMO Family	\$534 (full premium due by 11-30-09)
PPO Individual	\$590 (full premium due by 11-30-09)
PPO Individual +1	\$1090 (\$365 due by 11-30-09, \$365 due by 2-26-10, \$360 due by 4-30-10)
PPO Family	\$1540 (\$500 due by 11-30-09, \$500 due by 2-26-10, \$540 due by 4-30-10)

You may remit your Cigna Dental payment by mail to:

FAES
One Cloister Court
Suite 230
Bethesda, MD 20814-1460
Make checks payable to: FAES